

医疗机构外配药品的药事管理体系构建及评价^Δ

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摘要 目的 构建医疗机构外配药品的药事管理体系,提升外配药品的使用安全与监管效能。方法 通过政策分析与我院实践,构建由制度体系、信息化平台、管理流程融合而成的外配药品药事管理体系,并评价其管理成效。结果 我院通过制定《外购药品管理制度》,明确了目录遴选、处方开具、验收使用及监督评价规范;依托医院信息系统构建了外配药品信息化管理平台,实现电子处方流转、智能审方与全流程追溯;将制度与平台功能嵌入目录遴选、处方开具、药品验收与使用三大核心管理流程,形成闭环工作机制。管理体系实施后(与实施前相比),我院外配处方合格率从85.2%提升至99.3% ($P < 0.001$),处方自动审核通过率超95%,审方处理时长从7.2 min缩短至1.8 min ($P < 0.001$),患者及医务人员满意度各维度评分均显著提高,医务人员规范认知度达100%。结论 通过构建制度规范化、平台信息化、流程标准化的外配药品药事管理体系,可有效提升外配处方药品管理的合理性与管理效率,为医疗机构外配药品管理提供可推广的实践路径。

关键词 外配药品;药事管理体系;电子处方流转;信息化系统;合理用药;风险防控

Construction and evaluation of the pharmaceutical affairs management system for externally dispensed medications in medical institutions

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ABSTRACT OBJECTIVE To establish a pharmaceutical management system for externally dispensed medicines in medical institutions, so as to improve medication safety and regulatory efficiency. **METHODS** Based on policy analysis and hospital practice, a pharmaceutical management system for externally dispensed medicines was constructed by integrating institutional frameworks, an information-based platform and management procedures, and the management effectiveness was evaluated. **RESULTS** Our hospital formulated the *Regulations on the Management of Externally Dispensed Medicines*, which standardized catalogue selection, prescription issuance, acceptance and use, supervision and evaluation. An information-based management platform for externally dispensed medicines was built relying on the hospital information system, enabling electronic prescription circulation, intelligent prescription review and whole-process traceability. Institutional requirements and platform functions were embedded into three core management procedures, namely catalogue selection, prescription issuance, and medicine acceptance and use, forming a closed-loop working mechanism. After the implementation of the management system, compared with pre-implementation, the qualified rate of externally dispensed prescriptions increased from 85.2% to 99.3% ($P < 0.001$), the automatic prescription review pass rate exceeded 95%, the prescription review duration shortened from 7.2 min to 1.8 min ($P < 0.001$). All dimensional satisfaction scores of patients and medical staff were significantly improved, the standardization awareness of medical staff reached 100%. **CONCLUSIONS** The construction of a pharmaceutical management system for externally dispensed medicines with standardized institutional frameworks, informatized platforms and standardized procedures effectively enhances the rationality and management efficiency of externally dispensed prescription medicines, and provides a replicable practical pathway for the management of externally dispensed medicines in medical institutions.

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KEYWORDS externally dispensed medicines; pharmaceutical management system; electronic prescription circulation; information system; rational drug use; risk prevention and control